

DHL Iran is currently seeking to hire IT Systems Administrator

The Role:

Administrative support role to handle tasks that gather service data, administer service reporting tools, service catalog maintenance, assemble and corporate service reports and any other tasks that assist IT Service Management efforts. Administers and maintains infrastructure devices such as servers, hosts and networking devices to ensure proper operation and availability.

- Plan, coordinate, and implement complex network projects and changes to meet the challenges and requirements of the business.
- Act as technical expert in the design and implementation of telecommunications solutions to support the Service Centers' telecommunications infrastructure.
- Maintain and administer network and servers within the organization including hardware, systems / applications software, and all configurations
- Monitor/control performance of the WAN links and work with external suppliers to solve the possible issues
- Assist and solve end users to access the incident management system to log incidents.
- Identify and work to resolve potentially service impacting issues on the core network infrastructure.
- Troubleshooting of advanced routing and switching issues at both a backbone-wide level.

Requirements:

- Bachelor degree in IT
- Good understanding of TCP/IP
- Good communication and team working skills
- MCITP and CCNP RS certified is preferred
- Industry certifications like JNCIA, JNCIP, ITIL are advantages
- Excellent time management and organizational skills to meet deadlines
- Good knowledge in troubleshooting switching, routing, WAN network optimization and voice technology
- At least 2 years' experience in the related field

If you feel you meet the above criteria, Please send your details to <u>Jobvacancy.ir@dhl.com</u>

To arrive no later than September 10, 2016.